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DOCKET NO.: 194667US2PCT

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :

BO OLSSON, ET AL.

: EXAMINER: PHAN, J.

SERIAL NO: 09/622,593 :

FILED: OCTOBER 23, 2000

: GROUP ART UNIT: 2645

FOR: PROCEDURE TO TRANSMIT
INFORMATION AT TELEPHONE
ANSWERING SERVICE

RECEIVED

JUN 02 2003

AMENDMENT

Technology Center 2600

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Official Action mailed March 31, 2003, please amend this
application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of
this paper.

Remarks/Arguments begin on page 5 of this paper.

DO NOT
ENTER
QTP